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**Warranty Claim Form**

To be accompanied by valid Proof of Purchase

**CUSTOMER DETAILS:**

|  |  |
| --- | --- |
| Name & Address: | Mobile No: |
| Email ID: |

**PRODUCT DETAILS:**

|  |  |  |
| --- | --- | --- |
| Product Name / Model: | Color: | *Please click the appropriate check-box:*  **☐With Mic**  **☐Without Mic** |

**Nature of Fault:** (*Please click the appropriate check-box)*

|  |
| --- |
| **☐ One side earphone / headphone not working**  **☐ Both sides earphones / headphone not working**  **☐ Mic not working**  **☐ Volume button not working**  **☐ Other:** |

**QUICK CHECKLIST:**

1. Complete the Warranty Claim Form and place it in the package with your faulty Skullcandy product.
2. Include a copy of your Proof of Purchase (Invoice / Bill / Sale Receipt) in the same package.
3. Send the package via a valid Courier Service or Speed Post at the address given below on this form.
4. Retain your Courier / Speed Post Receipt containing the Shipment Tracking Number safely (This will help you to track the courier consignment status through the courier service website).
5. The Brand Eyes Customer Service Department will be the final determining authority for all potential warranty claims for service and replacement or same color preference (depending upon stock availability).

**Please note that the warranty claim processing will take 2-3 weeks of time from the date of receipt of your faulty product at our Noida Service Centre!**

**BRAND EYES DISTRIBUTORS PVT. LTD.**

**B-2, Sector-4, Noida – 201301 (UP)**

**Customer Care No.: 1860-500-3858** *(Customer Care Timings: Monday to Friday, 10:00 AM to 6:00 PM)* **Warranty Information:** [**http://www.brandeyes.in/customer-support-warranty-policy/**](http://www.brandeyes.in/customer-support-warranty-policy/)